

Thank you for purchasing with Olive Grove Furniture!

Our goal is to have your beautiful new furniture delivered as smoothly and hassle free as possible, to ensure this is the case, there are a few things to confirm:

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|---|----------|
| 1. Does the nominated delivery address have adequate truck parking? | YES / NO |
| 2. I have measured and confirm the goods will fit through doorways, hallways etc. into the room of choice. | YES / NO |
| 3. Do you have stairs? If yes, how many flights _____ | YES / NO |
| 4. If yes, are the stairs straight, L shaped or spiral? _____ | YES / NO |
| 5. Is there easy access to the property, clear driveway, carport etc. | YES / NO |
| 6. Do you have a Lift? | YES / NO |
| 7. If yes, I have measured the goods will fit in the lift. | YES / NO |
| 8. Does the lift require prior booking? | YES / NO |
| 9. I understand I will be charged a re-delivery fee if I'm not home at the agreed time of delivery | YES / NO |
| 10. I understand that Olive Grove Furniture and its contractors are not responsible if the goods do not fit. | YES / NO |
| 11. I understand that I may be asked to sign a waiver if the transport company feel they may damage property or your furniture delivering to your requested location. If you do not sign the waiver, your goods will either be returned to Olive Grove's depot or left in an agreed nominated location. | YES / NO |

Please note: if the transport deems the delivery to be unsafe, they are within their rights to refuse delivery. Transport carriers will not lift items over balconies, roofs, fences etc.

Customer Name: _____

Customer Signature: _____

Invoice Number: _____

Date: _____